



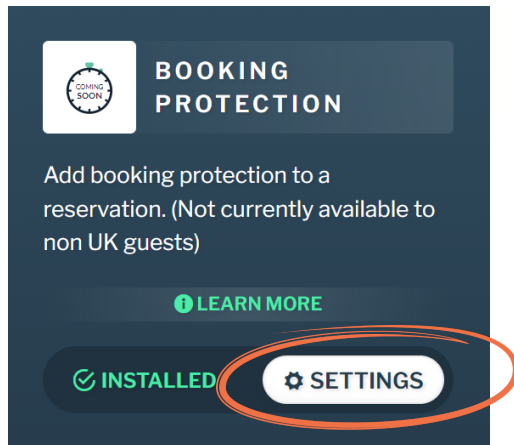
Booking Protection



Booking Protection

Hi Vanessa,

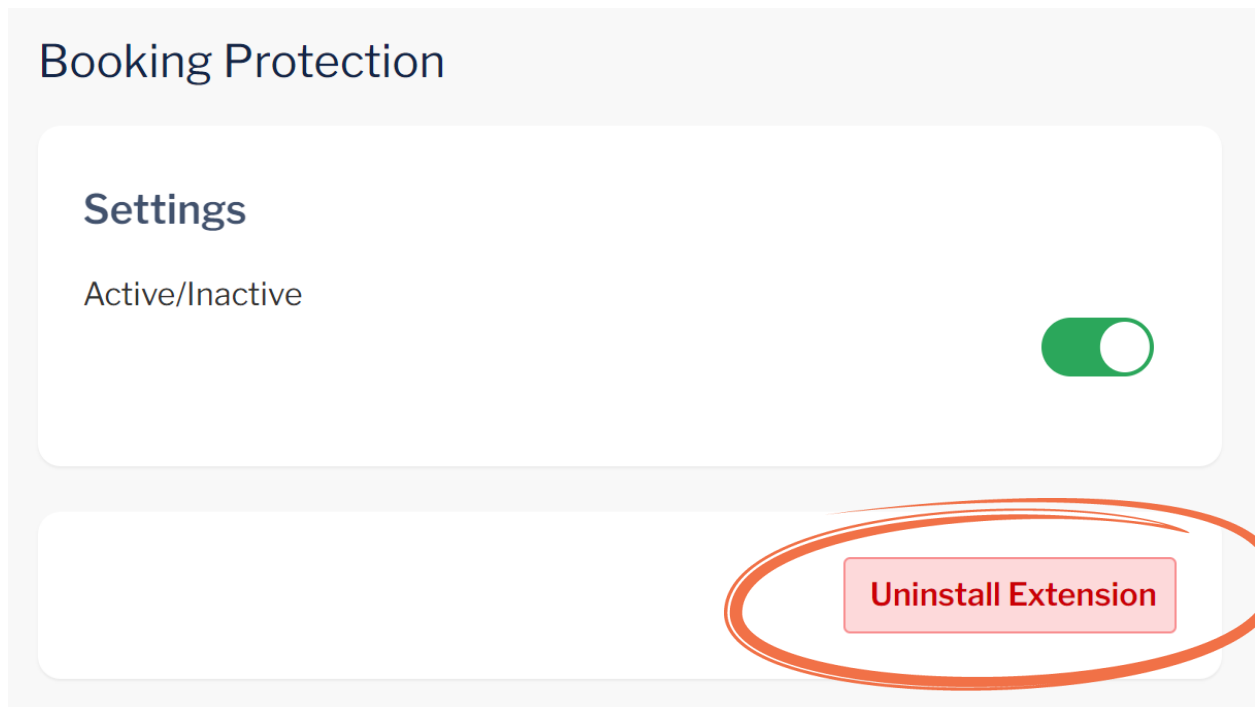
There seems to be some confusion on the recently launched booking protection functionality.



If a Property Owner doesn't wish to have this on their account, they should log into their Inn Style dashboard.

Go to **ACCOUNT>EXTENSIONS**, scroll down to the Booking Protection extension and click on settings.

Once the Booking Protection settings screen is open, click on the **UNINSTALL EXTENSIONS** button on the bottom right.





Booking Protection

You will receive a notification in the 'clock face' icon at the top left of your Inn Style account confirming that Booking Protection has been uninstalled.

The screenshot shows a notification interface titled "Your Notifications". It includes a legend for notification types: Info (blue dot), Important (yellow dot), and Critical (red dot). Below the legend, there is a date separator for "Tuesday 12/12/2023 (Today)". A notification card is highlighted with an orange oval, containing the text: "The Booking Protection Extension has been removed from your account." The notification is dated "12 Dec 16:02" and includes two buttons: "Mark as read" and "View".

If you would like more information on Booking Protection please read the [help guide here](#).

As any booking protection product supersedes any **cancellation terms and conditions** - as it turns the reservation into a NON REFUNDABLE booking - you may wish to give your guests the ability to read any other general specific terms and conditions, and **more importantly make them agree to them at the time of booking**.

Inn Style already has this feature to make sure guests comply with booking conditions by forcing them to agree to them at the time of booking.



Booking Protection

To activate this feature just go to **ACCOUNT>COMMUNICATION** and scroll down to the **“Your website, terms and social networks”** and social section. Add the URL to the terms and conditions page on your website in the **“URL to your terms and conditions”** field and click the **“Save details”** button.

Your website, terms and social networks

Accommodation website

Including the https://bit please

URL to your terms and conditions

Guests will have to agree to these before an online booking is confirmed. (Including the https:// bit again, please)

URL to your privacy policy

Guests will have to agree to it before an online booking is confirmed. (Including the https:// bit again, please)

Facebook URL <input type="text"/>	Twitter Username <input type="text"/>
<small>Please include the full web address of your Facebook page. You can also like us on Facebook</small>	<small>Don't include the @symbol, just the Twitter name</small>



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By doing this, potential guests booking will be forced to click this box that will now show during the booking journey. If a guest does not tick this box, they will be unable to make a booking. This set up is far better than just inferring terms and conditions are applicable if payments are made and is strongly recommended.

I agree to the policies below as well as the terms and conditions of **the accommodation owner** and **the booking system**

Continue to Payment